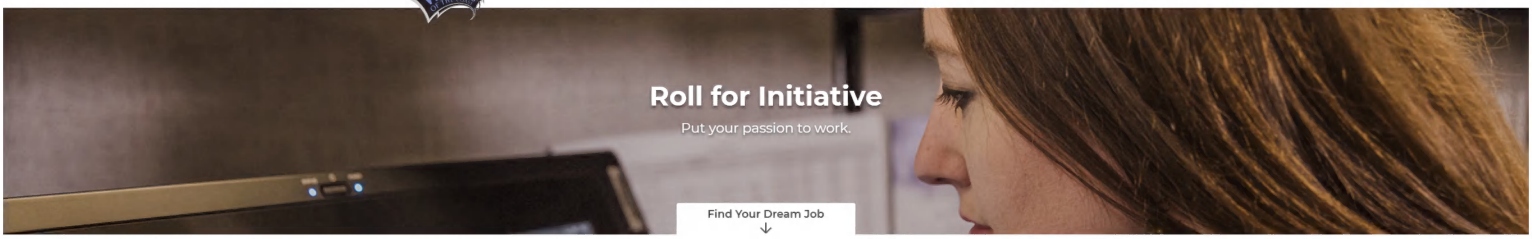


Full Time Opportunities | Contract Temporary Opportunities

# Manager of Community, D&D Digital

at Wizards of the Coast (View all jobs)

Renton, WA

At Wizards of the Coast, we connect people around the world through play and imagination. From our genre defining games like Magic: The Gathering® and Dungeons & Dragons® to our growing multiverse, we continue to innovate and build new ways to foster friendship and connection. That's where you come in.

The **Manager of Community** will develop strategies and standard methodologies for building inclusive and respectful communities that reflect the core values of the Dungeons & Dragons brand.

The position reports directly to the Senior Manager of Communications and is expected to foster tighter collaboration and communication with key internal product partners to develop a community voice and presence that fosters two-way conversations between our players and studios.

## Responsibilities:

- Define and implement strategic community development campaigns in concert with studio owners.
- Analyze player sentiment, develop ongoing reports, and turn those insights into action.
- Identify and mitigate community concerns as they emerge.
- Develop messaging playbooks with Senior Communications team and community managers.
- Become a trusted leader with a point of view within the company by driving innovative and bold ideas from concept to execution.
- Follow industry trends to continue exploring engagement ideas on the cutting edge of the industry.
- Manage external services that provide moderation and content creation capabilities

## What You Bring

- demonstrated ability managing game communities
- Proficiency in social media management and reporting tools (such as Sprinklr).
- Experience with content management software a plus
- A dedication to fan communities and video gaming.
- Creativity, passion, and enthusiasm for community management.
- Experience monitoring, reporting, and managing community sentiment.
- Knowledge of voice, tone, and other buzzwords for how we speak with our fans.
- A mind for developing communications tools to help moderation teams interact with our fans in positive ways.

## We are an Equal Opportunity / Affirmative Action Employer

The above is intended to describe the general content of and the requirements for satisfactory performance in this position. It is not to be construed as an exhaustive statement of the duties, responsibilities, or requirements of the position.

We will ensure that individuals with disabilities are provided reasonable accommodation to participate in the job application or interview process, to perform essential job functions, and to receive other benefits and privileges of employment. If you are selected to move forward in our application process and need to request an accommodation, please contact recruiting@wizards.com.

## Apply for this Job

* Required

Your full LinkedIn profile will be shared. Learn More

Apply with LinkedIn

First Name *

Last Name *

Email *

Phone *

Resume/CV * Attach, Dropbox, Paste

Cover Letter Attach, Dropbox, Paste

School Select a School

Degree Select a Degree

Discipline Select a Discipline

Start Date MM YYYY

End Date MM YYYY

+ Add Another Education

LinkedIn Profile

Website/Portfolio Link

How did you hear about this job? If you were referred by a Wizards of the Coast Employee, please provide their name. *

Are you legally authorized to work in the US for our company? *

US Authorization validation

--

Do you now, or will you in the future, require sponsorship for employment visa status (e.g., H-1B visa status, etc) to work legally for our Company in the US? *

Visa required?

--

Are you willing to Relocate? *

Please select

**U.S. Equal Opportunity Employment Information (Completion is voluntary)**

Individuals seeking employment at Wizards of the Coast are considered without regards to race, color, religion, national origin, age, sex, marital status, ancestry, physical or mental disability, veteran status, gender identity, or sexual orientation. You are being given the opportunity to provide the following information in order to help us comply with federal and state Equal Employment Opportunity/Affirmative Action record keeping, reporting, and other legal requirements.

Completion of the form is entirely **voluntary**. Whatever your decision, it will not be considered in the hiring process or thereafter. Any information that you do provide will be recorded and maintained in a confidential file.

Gender Please select

Are you Hispanic/Latino? Please select

Race & Ethnicity Definitions

If you believe you belong to any of the categories of protected veterans listed below, please

indicate by making the appropriate selection. As a government contractor subject to Vietnam Era Veterans Readjustment Assistance Act (VEVRAA), we request this information in order to measure the effectiveness of the outreach and positive recruitment efforts we undertake pursuant to VEVRAA. Classification of protected categories is as follows:

A "disabled veteran" is one of the following: a veteran of the U.S. military, ground, naval or air service who is entitled to compensation (or who but for the receipt of military retired pay would be entitled to compensation) under laws administered by the Secretary of Veterans Affairs; or a person who was discharged or released from active duty because of a service-connected disability.

A "recently separated veteran" means any veteran during the three-year period beginning on the date of such veteran's discharge or release from active duty in the U.S. military, ground, naval, or air service.

An "active duty wartime or campaign badge veteran" means a veteran who served on active duty in the U.S. military, ground, naval or air service during a war, or in a campaign or expedition for which a campaign badge has been authorized under the laws administered by the Department of Defense.

An "Armed forces service medal veteran" means a veteran who, while serving on active duty in the U.S. military, ground, naval or air service, participated in a United States military operation for which an Armed Forces service medal was awarded pursuant to Executive Order 12985.

Veteran Status: Please select

Form CC-305
OMB Control Number 1250-0005
Expires 05/31/2023

**Voluntary Self-Identification of Disability**

**Why are you being asked to complete this form?**

We are a federal contractor or subcontractor required by law to provide equal employment opportunity to qualified people with disabilities. We are also required to measure our progress toward having at least 7% of our workforce be individuals with disabilities. To do this, we must ask applicants and employees if they have a disability or have ever had a disability. Because a person may become disabled at any time, we ask all of our employees to update their information at least every five years.

Identifying yourself as an individual with a disability is voluntary, and we hope that you will choose to do so. Your answer will be maintained confidentially and not be seen by selecting officials or anyone else involved in making personnel decisions. Completing the form will not negatively impact you in any way, regardless of whether you have self-identified in the past. For more information about this form or the equal employment obligations of federal contractors under Section 503 of the Rehabilitation Act, visit the U.S. Department of Labor's Office of Federal Contract Compliance Programs (OFCCP) website at www.dol.gov/ofccp.

**How do you know if you have a disability?**

You are considered to have a disability if you have a physical or mental impairment or medical condition that substantially limits a major life activity, or if you have a history or record of such an impairment or medical condition.

Disabilities include, but are not limited to:

- Autism
- Autoimmune disorder, for example, lupus, fibromyalgia, rheumatoid arthritis, or HIV/AIDS
- Blind or low vision
- Cancer
- Cardiovascular or heart disease
- Celiac disease
- Cerebral palsy
- Deaf or hard of hearing
- Depression or anxiety
- Diabetes
- Epilepsy
- Gastrointestinal disorders, for example, Crohn's Disease, or irritable bowel syndrome
- Intellectual disability
- Missing limbs or partially missing limbs
- Nervous system condition for example, migraine headaches, Parkinson's disease, or Multiple sclerosis (MS)
- Psychiatric condition, for example, bipolar disorder, schizophrenia, PTSD, or major depression

Disability Status: Please select

[1]Section 503 of the Rehabilitation Act of 1973, as amended. For more information about this form or the equal employment obligations of Federal contractors, visit the U.S. Department of Labor's Office of Federal Contract Compliance Programs (OFCCP) website at www.dol.gov/ofccp.

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Submit Application


## Freelance Artist?

We're always looking for talented artists to join our pool of freelancers.

Submit Your Artwork

WIZARDS OF THE COAST GAMES
MAGIC | D&D | WPN | DUEL MASTERS | AVALON HILL

CUSTOMER SERVICE | TERMS OF USE | PRIVACY POLICY | CODE OF CONDUCT | COOKIES | DO NOT SELL MY PERSONAL INFORMATION

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